

## **Corporate Security**

At Waste Management, we are committed to the highest level of integrity while building and nurturing a culture of trust. The essence of our corporate security efforts focus on three areas:

- Safeguard our people, our property, our information and our assets
- Partner with our people, our customers and our vendors
- Preserve our reputation and protect shareholder value by supporting the highest standards of ethical conduct

### **Objectives:**

- Ensure safe and secure work environments for our employees
- Protect company facilities, physical and intellectual property through a process of managing and mitigating security risks
- Participate in and support the company compliance and internal audit programs including integrated support of Sarbanes-Oxley, HIPPA and other mandates
- Develop and maintain security-related policies, procedures, standards and guidelines to assist company decision makers in improving protections and reducing potential security threats
- Partner with legal, audit, and information technology support units to ensure adequate protection for Waste Management's intellectual property and information assets in compliance with regulatory requirements
- Partner with health and safety, compliance, human resources and operational support units to provide cost effective solutions for access control, monitoring, protection and surveillance of locations and facilities
- Provide an effective process for reporting security incidents and violations and for conducting timely investigation of complaints
- Establish and maintain emergency response and emergency command center plans and operation functions
- Maintain strong liaison with relevant law enforcement, regulatory agencies and professional organizations for assistance, timely information and ongoing business improvement strategies in the security field
- Participate in initiatives to enhance Waste Management's relationship in the community, and to provide added value to existing services

### **Initiatives:**

- Implement and maintain effective, company-wide pre-and post-employment background screening, state motor vehicle records and drug screening programs for our workforce
- Establish and operate a Security Operations center to provide cost-effective around-the-clock monitoring of alarms, access controls and security surveillance at designated sites
- Provide security recommendations and advice to site managers on all security related matters
- Establish an information safeguards program to recommend security protections for our information assets and for our information technology resources
- Establish a formal, ongoing security awareness program
- Develop and support appropriate compliance programs in response to legal mandates (FCPA, DOT, etc) and sound corporate governance.
- Establish and maintain an internal investigation capability to respond to security incidents and reported violations of law, regulatory compliance, policy, ethics and other directives

- Develop and maintain formal crisis management and emergency response plans and support business continuity planning and implementation
- Provide and maintain strike response capability that ensures safe conduct of our business in conformance with the NLRA
- Provide and manage guard and protective services, as required
- Partner with local community, national law enforcement and emergency management organizations for emergency response plans
- Participate in and support infrastructure protection planning and security initiatives with organizations such as InfraGard
- Provide training and certification to WM drivers participating in the security/community affairs sponsored waste watch program

The Waste Management security organization is unique in the solid waste industry. Security has built a core team of highly qualified professionals devoted exclusively to enhancing security services for the company and for our customers. This team is tasked with developing effective security programs that integrate with and support our company business operations to both ensure acceptance and to produce a positive impact on all aspects of our business. Providing a safe and secure work environment for employees, and for our customers and visitors, is more than just a concept and it does not happen by accident. It requires a responsible, unwavering effort and a complete commitment to act with integrity, to support and enforce our policies in a fair and impartial manner, and to maintain workers in our communities who are themselves good citizens.